



**Emerson Network Power** | 7775 W Oakland Park Blvd., Sunrise, FL 33351 USA  
 Repair Desk: Telephone (954) 377-7101 Fax: (954) 377-7193 Email: [repairs@alber.com](mailto:repairs@alber.com)

## Return Material Authorization Form (RMA)

### Customer Information

Company Name:				Date:	
Bill to Address:					
City:	State:	Zip:	Country:		
Return to Address:					
City:	State:	Zip:	Country:		
Requested by:	Email:			Phone #:	
Shipping Account:	PO #:				
Shipping Carrier:	Shipping Method:				

### Product Information

Serial #:						Model #:	
Warranty: Yes	No	Service Type: Calibration	Repair	Overhaul	Return	Reconfigure	Exchange
Return Approved by (Alber Employee):							

### Technical Information

Calibration			
Repair			
Overhaul			
Return	Has the unit been used:	Yes	No
Reconfigure/Exchange	Unit was in service:	Yes	No
		Purchase Date:	
Reason for Return/Exchange:			
Current Product	QTY	Model/Stock #	Serial #
Requested Product	QTY	Model/Stock #	Serial #

### To be completed by Alber Employee

RMA #:	Customer #:
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### Important Note:

- Please ship test leads & accessories with CRTs and CLCs.
- Evaluation fee will be charged if customers reject calibrating or repairing of their units. Evaluation fee is \$120.00.
- It is recommended that repair requests be screened by Technical Support Services before RMA # is issued.
- Credit Card: Call Alber with credit card information 954-377-7139.
- Sales Tax: Any applicable taxes, duties, or fees are the responsibility of the purchaser. Sales tax for all shipments to CA, FL, TX, NY & WA must be charged unless a current resale certificate is on file with Alber accounting. This quote is expressly conditional on Alber's standard Terms and Conditions which can be viewed here: <http://www.alber.com/tc.pdf>